CHR Solutions



NOC Monitoring

CAPABILITIES

- 24x7 Server Monitoring & Management
- 24x7 Device Monitoring & Management
- Turnkey Onboarding Process
- Custom Runbook Design
- White Labeling Available



BENEFITS

- 24x7 Support
- Improved Reliability
- Increased Visibility
- ITIL Aligned
- One Stop Shop for IT
- Reduced Operational Costs
- Improved Efficiencies
- More Time to Focus on Your Business

We focus on your network so you can grow your business.

Every company has different levels of IT needs, as well as NOC monitoring needs. As such, we provide advanced NOC monitoring services, as well as mediation and troubleshooting to make sure you have the support you require. When you outsource your IT functions to CHR, your organization can focus on growth and innovation instead of getting mired down in the day-to-day maintenance of your IT systems.

> *We could not scale, much less run our business properly without 24x7 monitoring – but now we don't have to worry about that with CHR's expertise. Since making the choice to go with CHR, we have already seen the Return on Investment and we are very happy with their continued support of our business* — *Ryan S., Kinetix*

Advanced NOC Monitoring

Connectivity Monitoring: For network devices, such as routers, switches, servers, applications, printers and practically any other device.

Real-Time Dashboards & Alarms: Alarm dashboards can show up-to-the-minute status of critical network links, bandwidth utilization, network latency, response times and other critical network issues.

Remediation of Your Infrastructure: Proactively resolve issues to alleviate down-time and increase operational efficiency.

Customized Mediation & Troubleshooting: We work with you to create a custom action plan for events and errors that are unique to your network.

24x7 Network & Server Monitoring

Every minute a server is down, your business is impacted. CHR provides around-the-clock management and monitoring for a broad array of platforms, including Windows and Linux.

Leveraging best-in-class tools and industry practices, we ensure your servers are performing to maximum efficiency, address key issues and help develop a corrective plan of action.

Contact 713.351.5196 • info@CHRManagedServices.com • www.CHRManagedServices.com